





Information Pack

Café Manager

Dear Enquirer!

We're so pleased you're open to exploring this role with us!

It is an exciting time for us as a church. Together, we are embarking on a journey, discovering a renewed sense of mission and ministry. We're a 'work-in-progress'! (Aren't we all?)

Now, because we're all about growing community, we're opening a café.

This post of **Cafe Manager** is vital and new for us. With funding from Sutton Coldfield Charitable Trust and others, we're upgrading to a commercial-standard kitchen and fitting out our light and spacious Foyer as our dedicated Café. It's starting to look great! But high-spec kitchen appliances and quality café furnishings alone don't make a café. People do! We need someone to take a hands-on lead with this start-up enterprise.

The Cafe should become a self-funding part of our mission and ministry (though we shouldn't expect it to be a profit-generator for church funds!) The start-up costs have already been secured and the necessary fit-out works are in progress. The task now is to get the Café up and running. And to do that, we need a Café Manager.

As well as the Job Description and Person Specification, the right person will:

Love preparing and serving great food! Hospitality will be one of your spiritual gifts.
Love people, be they customers or volunteers!
Love being hands-on, relishing the opportunity to shape this start-up.

☐ Love God, having a Christian faith, open and inclusive in heart and action.

There is <u>huge</u> potential here. Could we be the *right* setting for you to excel in your God-given gifts and passion?

If you want to chat before deciding whether to explore this more formally, I'd love to hear from you.

e: <u>DannyBrierley@ChesterRoadBaptist.org.uk</u> m: 07840 046020

Crossroads Café

We're opening a Café on the site of Chester Road Baptist Church, by the crossroads of Chester Road and Boldmere Road.

So, we're calling it the Crossroads Café. This works with:

- 1. Our location, by a well-known crossroads
- 2. Our logo, which already draws together the crossroads and the Cross.
- 3. Our ethos, which is to support people at a 'crossroads' in life.

Jeremiah 6:16 says:

"Stand at the Crossroads and look; ask for the ancient paths, ask where the good way is, and walk in it, and you will find rest for your souls."

We would ideally like to open by the end of September 2021.

Our Café will provide both a quality café experience and a safe, shared, and supportive space where it's OK not to be OK.

We want to value people by providing them with a quality café environment. With the rise of café culture, people have higher expectations.

- The coffees, teas, and other beverages¹ must be authentic.
- The food must be tasty, healthy, well-presented, and good value.
- The seating must be comfortable.
- The ambience must be inviting, comfortable, warm, well decorated.

Well-being ethos

It's really important the Café is first a quality hospitality experience, serving good quality beverages and food in a light, attractive and welcoming environment.

Once we have established Crossroads Café as being a quality café experience for all, we will gradually begin to introduce a <u>low-key</u>/ discrete wellbeing dimension.

Calm atmosphere.
Community table for those wanting a shared experience. Capacity of 8-9 max, available for groups
to use e.g. Club Tuesday, NCT groups, bereavement group, other support groups. We could work
towards a different focus/ theme on different days/ times.
Craft and activities available for those who prefer to be occupied. e.g. board games, chess,
dominoes, mindful colouring, puzzles
Contemplative Celtic space in our side chapel, both self-directed and group-led.
Caring volunteers, trained by Renew Wellbeing

Chester Road Baptist Church, Chester Road, Sutton Coldfield, West Midlands, B73 5HU

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¹ We will not sell/ serve alcohol.

Creating employment

The Well-Being Café will create employment. Chester Road Baptist Church is a <u>Real Living</u> <u>Wage</u> employer.



Café Manager

We will employ a Café Manager who shares our community ethos and has relevant catering/ hospitality experience. This person will ensure volunteers are well-supported, directed, and encouraged.

Apprentice

The Café will provide employment and vocational training through the <u>Apprenticeships</u> scheme, enabling those seeking a way-in to employment to gain valuable paid work experience, on-the-job training, and a recognised qualification in Catering and Hospitality.

Volunteers

For some, volunteering will be a first step towards returning to employment. Through volunteering, they will gain confidence, experience, new skills, and qualifications.

Chester Road Baptist Church already now operates a weekly on-site Job Club. This will assist Café volunteers with CVs, jobs search, job applications, and interview practice, and the Job Club users with volunteer work experience opportunities.

The need in the area

As we all emerge from the Covid-19 crisis, there will be much need for the Café.

Loneliness is one of the greatest public health challenges of our time. Research by the ONS finds²:

- 5% of all adults feel lonely "often" or "always".
- Those aged 16 to 24 years feel lonely more often than those in older age groups.
- Women feel lonely more often than men.
- Those single or widowed, or in poor health, are particularly at risk of experiencing loneliness.

Feelings of loneliness and isolation have only increased in scale and depth with the pro-longed Covid-19 lockdown. This is particularly true for young adults and older people. The resulting loss of social confidence, increased levels of anxiety, fatigue, and even trauma experienced by some 'key workers', together with grief and loss, mean as we emerge from lockdown, it is critical we provide safe and welcoming spaces where it's OK not to be OK.

The Café will provide a safe space where it's OK not to be OK. We will sign-post to specialist Counselling services in Sutton Coldfield.

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Chester Road Baptist Church is well-placed to run a successful Café

We're passionate about growing community!

• Our vision, mission, and values are focused on growing community!

We're growing a hub of activities that bring people together. For example:

- Acacia Family Support
- Bumps & Babies
- Club Tuesday
- Daily Office/ Midweek Communion
- Job Club
- Karate
- Pilates
- Stay & Play
- Zumba

We have a growing community of volunteers.

- We have already recruited a core start-up team and begun some introductory sessions with Renew Wellbeing.
- As soon as we know we can go-ahead, we will widen our volunteer recruitment to those both in and outside of Chester Road Baptist Church.

We have a specialist multi-disciplinary staff team who can provide additional support.

- Seniors Worker
- Children & Families Worker
- Minister
- We are currently recruiting a Church Manager

We have an accessible and visible location.

- Served by bus routes 66, 88, and 89 along Boldmere Road and Chester Road.
- Just 300 metres from Chester Road train station³
- On-site car-parking for 32 cars, inc designated disabled parking.

We have good available space

- The Foyer has 75m² of light, open space with direct entry/exit, and adjacent 25m² kitchen.
- We've recently installed WiFi throughout the building.

Our building is already DDA-compliant.

- Single floor, no steps.
- Disabled toilet.
- Designated disabled parking spaces next to entrance.

³ Cross-City Line connects Chester Road to Wylde Green, Sutton Coldfield, Four Oaks, Butlers Lane...

We have good partnerships

Partnerships matter to us4. The following will be particularly important for the Well-Being Café:



Acacia Family Support, inspirational Sutton Coldfield charity, now delivers at Chester Road Baptist Church support for parents with pre and post-natal depression, including drop-in/ support course/ creche.



Forward Thinking Birmingham, the mental health service for young adults (with its Sutton Coldfield-based multi-disciplinary team.)



Sutton Coldfield Neighbourhood Network Scheme Neighbourhood Network Schemes map and sign-post older people within each Constituency to support: activities, groups, organisations, services and places. Sutton Coldfield NNS, coordinated by Age Concern and Compass Support, will sign-post older people to our Well-Being Café.



Renew Wellbeing is a network of 53 similar Well-Being Cafes, quiet shared spaces where it's OK not to be OK. Affiliation will ensure we learn from, and share with others, on a similar journey.

We are an active member of Churches Together in both Erdington and Banners Gate, Boldmere and Wylde.

We led the recent <u>DoorstepCarols.com</u> initiative, which saw 5,000+5 participate on the night.

⁴ <u>ChesterRoadBaptist.org.uk/Values</u> #5 – Interdependent: We work in partnership with others, both Christian and statutory/voluntary agencies, to bring about social and spiritual transformation in Sutton Coldfield, north Birmingham, and beyond.

⁵ On the night, 1,300 separate *devices* logged on to DoorStepCarols.com.

Church Profile

Our Vision:

[This is what we are working to achieve. It's what, by faith and endeavour, we hope for.]

To see God's Kingdom come and His will done in Sutton Coldfield, north Birmingham, and beyond, as it is in Heaven.

Our Mission: [This is what we need to do to achieve our vision.]

Growing community. Making disciples! Working with others to enable everyone within five miles and beyond of Chester Road Baptist to become disciples of Christ.

There are two equally important and inter-linked parts to this:

- 1. To enable 'non-believers' to become 'believers' in Christ (mission).
- 2. To enable 'believers' to become 'disciples' of Christ (discipleship).



Our Values:

[This is how we will be and go about our mission.]

Intimacy

- a. We develop intimacy with God through honest engagement with the Bible, worship, prayer, and right living.
- b. We respect that people respond to God at different times and in different ways.
- c. It is intimacy with God that shapes the rest of our values.

Inclusive

- a. We strive to be as welcoming, generous and life-changing as Jesus Christ.
- b. Because God is Love, we welcome all those we meet, whatever their story, beliefs or lifestyle (without undermining safeguarding responsibilities).
- c. We champion all, regardless of age, ethnicity, gender, physical ability, religion, or sexual orientation.

Involved

- a. Inspired by Jesus Christ, we strive to meet peoples' physical, social, emotional and spiritual needs.
- b. We enable people to use their God-given gifts and talents to serve in and beyond the church.
- c. Our involvement is demonstrated through regular participation in worship, small groups, prayer, serving (volunteering), telling others, giving, and church membership.

Intergenerational

- a. We seek to be a growing community of people drawn from all ages and stages of life: early years (babies/toddlers); children; young people; young adults; mid-life adults; retired, fit and actives; seniors.
- b. We recognise that each stage of life has different needs and perspectives on what it means to live Christian faith, and so benefit from age-specific ministry.
- c. We discover a bigger, deeper, more vivid understanding of God when the generations come together to learn from each other in age-inclusive ministry.

Interdependent

- a. We rejoice that relationships are at the heart of God, Father, Son and Holy Spirit, and seek to live openly and honestly with one another.
- b. We are just one of many vibrant churches in the Sutton Coldfield/ north Birmingham area and celebrate being part of the 'body of Christ', uniting us with churches near and far.
- c. We work in partnership with others, both Christian and statutory/voluntary agencies, to bring about social and spiritual transformation in the Sutton Coldfield/ north Birmingham area and beyond.

Impact

- a. Jesus made a big and profoundly positive impact on people, spiritually, emotionally and physically. We should expect, and look to make positive impact on people's lives for Christ.
- b. Today, we continue to pray for the Holy Spirit's supernatural intervention, encourage each other to grow in our journey towards Christ, and strive to make a positive impact in Sutton Coldfield/ north Birmingham area and beyond.
- c. Being good stewards of God's earth and resources, we prioritise what makes most impact, whilst minimising our environmental footprint.

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Facilities

We have spacious facilities. Our main church can, in normal times, seat 200 and we have two additional halls and a number of meeting rooms, offices, and kitchen. Buildings alone don't attract seekers, believers attract seekers, hence we are prioritising people. Being on the A452 Chester Road, we are a local landmark building at a strategic crossroads.



During the lockdown, we took the opportunity to refurbish our facilities. This has included a new commercial-standard kitchen, a new dedicated Café in the foyer, flexible, comfortable seating and a new stage in the church sanctuary.



We are an active member of the Heart of England Baptist Association (HEBA). Because of our location, we're also members of both Churches Together in Erdington and Churches Together in Banners Gate, Boldmere and Wylde Green.

Location

In the West Midlands, you'll find us where Sutton Coldfield and north Birmingham meet. B73 5HU.

We're at the crossroads in so many ways. Though the church building is technically in the Sutton Coldfield ward of Sutton Vesey, as a growing community, we are Erdington as much as Sutton Coldfield. In any case, we're covered by Birmingham City Council.

Fort Dunlop, Jaguar Land Rover, Spaghetti Junction, and Star City are all within our 5-mile radius. And so too is the enormous Sutton Park (with its 2,400+ acres of heath, woods, and lakes) and Alexander Stadium (home of the 2022 Commonwealth Games).



"STAND at the crossroads and LOOK; ASK for the ancient paths, ask where the good way is, and WALK in it. And you will find REST for your souls."

Jeremiah 6:16

We're just 6 miles from the centre of Birmingham, England's second city, home to the CBSO, Custard Factory, Grand Central, Mailbox, extensive canals network, theatres, concert venues, sports stadiums, and major employers like HSBC and HS2.

Chester Road is a station on the Cross-City Line with trains every 10 mins to Birmingham New Street (15 mins), Aston, University of Birmingham, Selly Oak, Redditch and Lichfield. Being within easy reach of the M6, M5, and M42, we're easy to get to from anywhere in the UK.

Birmingham is great for Higher Education: Aston University; Birmingham City University; Newman University; University College Birmingham; University of Birmingham, and still accessible are Coventry, Warwick, Wolverhampton, and Stafford. We're also surrounded by some great primary and secondary schools.

BMS World Mission has its training centre in Birmingham and now, both Spurgeons and Moorlands colleges deliver courses from here too.

In 2015 The Times newspaper listed Sutton Coldfield in its top 20 family-friendly places to live in England.

Application Process

Please contact Danny Brierley for an informal chat <u>before</u> deciding whether or not to apply. To arrange:

e: DannyBrierley@ChesterRoadBaptist.org.uk m: 07840 046020

Closing date: Monday 26th July 2021

Please complete <u>all</u> sections, make sure you <u>demonstrate</u> how you meet the Job Description/ Person Specification, and sign the Application Form + the Self-Disclosure Monitoring Form (available in Word and PDF formats from ChesterRoadBaptist.org.uk/Jobs) CVs not accepted.

Email to: HR@ChesterRoadBaptist.org.uk

Post to: Confidential, HR Team, Chester Road Baptist Church, Chester Road, Sutton Coldfield, B73 5HU